

# Using the extended Adactus On-line Services:

## Logging in

Click the 'existing user log in' link at the top-right of the Adactus home page.

You will then find a log in screen that requires three pieces of information (currently, you are asked to provide two pieces of information to log on):

**Username** – your existing PIN, which begins with either AHA or BHA, followed by six or seven numbers.

**Tenancy number** – this is the number found in the top right-hand corner of your rent statements (NB do not use your rent account number)

**Password** – set by you when registering for Adactus' on-line services

If you cannot remember your log in details, there is a link on the screen to request their confirmation.

## Security

As these expanded services include the provision of information about your rent account, we have enhanced the security of the site, by adding a third piece of information required at log in (your tenancy number). We have researched similar sites and this is the standard level of security.

